



2009 CONDITIONS OF SALE

1. Neither tickets nor car park passes can be exchanged nor money refunded.
2. Henley Festival Limited reserves the right to refuse admission, and to remove from the Festival Enclosure, at its sole discretion, any persons whose conduct is prejudicial to the safety and convenience of other patrons, or to the proper running of the Festival. **We will not tolerate aggressive and/or drunken behaviour under any circumstances.**
3. Admission is only permitted on production of an entrance ticket(s), and if the relevant badge is worn visibly at all times.
4. Children under ten may not be admitted. **All children should be supervised at all times.** No prams nor buggies nor babes-in-arms will be allowed into the enclosure, except for the Saturday Art Event and/or Sunday lunchtime SHOUT! Finale concert.
5. Members of the audience must be suitably attired throughout the evening. Gentlemen are requested to wear black tie, although suits or blazers with a tie are acceptable. Ladies are invited to wear long or short evening dress or evening trousers. Please inform your guests and younger members of your party of the dress code, **especially** no jeans, and no trainers. Dress code does not apply to the Saturday Art Event and/or Sunday lunchtime SHOUT! Finale concert.
6. Henley Festival Ltd reserves the right to make any changes to the programme, and in the event of any such change, any refund would only be offered at the sole discretion of Henley Festival Ltd.
7. **Grandstand tickets** guarantee the ticket holder a reserved seat in the Grandstand for the main concert on the Floating Stage at 8.45pm. **Lawn** tickets do not permit entrance to the Grandstand. **Promenade** tickets do not permit entry to the Grandstand or to the Lawn seating area before or during the main concert.
8. Boats may not be moored adjacent to the Festival enclosure unless a mooring permit has been purchased from the Festival office.

Persons attending Henley Festival events and using Henley Festival Car Parks do so at their own risk and Henley Festival Limited shall not be liable for any loss or damage or for death or injury unless caused by the negligence of Henley Festival Ltd.

By being present at Henley Festival you consent to being photographed filmed and/or recorded. You give all necessary consents under the Copyright, Designs and Patents Act 1988 in respect of any photograph film or recording that may include you and agree not to assert any moral (or similar) rights. Henley Festival Limited shall therefore be entitled to make or authorise full use of any photograph film or recording in which you are included in all media worldwide without any liability or payment to you.

No photography or recording of stage performances by you is permitted